



Vacancy Community Support Worker (Grief Facilitator)

22.5 hours per week (3 days, Monday – Friday)

Flexible to suit service requirements, which may include evenings or weekend working.

£25,398.00 per annum pro rata (actual salary £15,238.80)

The Dove Service is a dynamic and compassionate charity based in Stoke-on-Trent. Established in 1984, we promote and improve the emotional health and wellbeing of people who have experienced bereavement, life-changing/ limiting illness or significant loss. We support our service users to come to an understanding of their grief and to cope with their loss, enabling resilience throughout our communities.

The Dove Service has been successful in gaining funding from The National Lottery Community Fund for a Children & Young People's (C&YP) project in Staffordshire, Cheshire and Wirral. The aim of this project is to support communities across each region with any aspect of grief. We are there to promote awareness about the impact that grief can have on individuals and their wider communities. We aim to support those communities by helping them gain a better understanding of grief and promote positive and healthy coping mechanisms, recognising when additional support such as counselling is required and encouraging people to come together, enabling them to become resilient, not only being able to cope with their grief but also support those around them.

The successful applicant will be required to provide training, group support, signposting and awareness raising for C&YP, Parents/ Carers and Professionals in community locations within the Staffordshire region, positively raising the awareness about the impact that grief can have on individuals and wider communities. They will also develop a network of community grief champions, deliver training to support their development and maintain a relationship with the champions through regular meetings and communication. This role also includes managing their own time and on line diary, liaising closely with the management team, communicating with the support team, and with clients.

We are looking for a grief facilitator to work in Staffordshire who may have lived experience of grief, we need individuals who are passionate about working with families and professionals within their community to help improve the health and wellbeing of those impacted by grief. You are not required to be a Qualified Counsellor to work in this role, however having a good understanding of counselling is desirable. Maybe you are a Support/ Youth Worker who has seen the devastating impact that grief can have on people, or a Learning Mentor/ Teacher with a good understanding of loss who is looking for a new challenge. Experience of delivering training, speaking to groups and signposting to required interventions is desirable, however a willingness to progress and develop skills is essential and if you are passionate about positively impacting communities and have transferrable skills then this may be the opportunity for you.

You will be part of a team that values equality, inclusion, and diversity, and which always seeks to improve on our previous best, always looking for opportunities to promote the work of the Dove and having an open mind in the development of new ideas and services.

To apply for this vacancy, please download an application pack from our website www.thedoveservice.org.uk. Please mark all completed applications F.A.O. Admin Team and email to: enquiries@thedoveservice.org.uk or via the post: Admin Team, the Dove Service, Parklands, 1 Lyme Drive, Trent Vale, Stoke-on-Trent, ST4 6NW.

The appointment will be subject to receipt of satisfactory references, eligibility to work in the UK and current enhanced Disclosure & Barring clearance.

The closing date for this role is Friday 25th April 2025 at 4pm.

Interviews invites with a set task to complete will be sent out to those successfully shortlisted on Tuesday 29th April.